



YOUR UBILITY SERVICE

Provisioning your Yealink phones with Ubility

- This procedure is to be followed AFTER the phone's mac address has been added and assigned to an extension in your Ubility account using the studio.ubility.com web portal (see user guides for instructions).
- The phone must be connected to the internet and powered (either with POE (network cable) or an external power supply connected to a standard electrical outlet).

A. Procedure using phone keys

1. Reset to factory default

If your phone is new, you can skip this step.

In order to clear all previous information from your phone you should reset it to the factory settings:

- Press and hold "ok" for 5 seconds
- The phone will ask: "Reset to factory default?"
- Press "Ok" - The phone will reboot

2. Provision the phone

Once the phone restart go to:

- Menu
- Advance
- 2. Advanced settings (note: the default password of Yealink : admin)
- 6. Auto provision
- In 1. URL enter <https://png2.ubility.com>
 - Note: to enter ":", "/" and "." you should press the * key
- **DO NOT PRESS SAVE**

3. Pair the phone

Before saving you need to activate the pairing on our web portal, Studio.

- Log into <https://studio.ubility.com>
- Go to Management > Phones
- Identify the phone you need to pair and click on the two greens arrows facing opposite directions in the Tools column, next to that same phone. Then enabled, a countdown will appear in place of the green arrows.
- This countdown shows the amount of time during which the phone is allowed to get its updates or configuration changes from our provisioning server.



4. Save the new configuration

- Click on "Save"
- "Note: provision now?" click: ok
- Go to 8. Reset&Reboot
- Select 2. Reboot

Note: The administrator password of the phone will be changed. Please contact our customer service team for more information

B. Procedure using the phone's web interface

1. Reset to factory default

If your phone is new, you can skip this step.

In order to clear all previous information from your phone you should reset it to his factory settings. For this operation, you will need to have the IP address of your phone. To do so either:

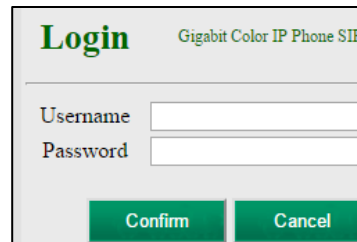
- 1- click on the phone on "ok" or
- 2- you can scan your network or go on the phone.

- Once you obtained the IP:
- Open a browser and enter the IP address found and enter

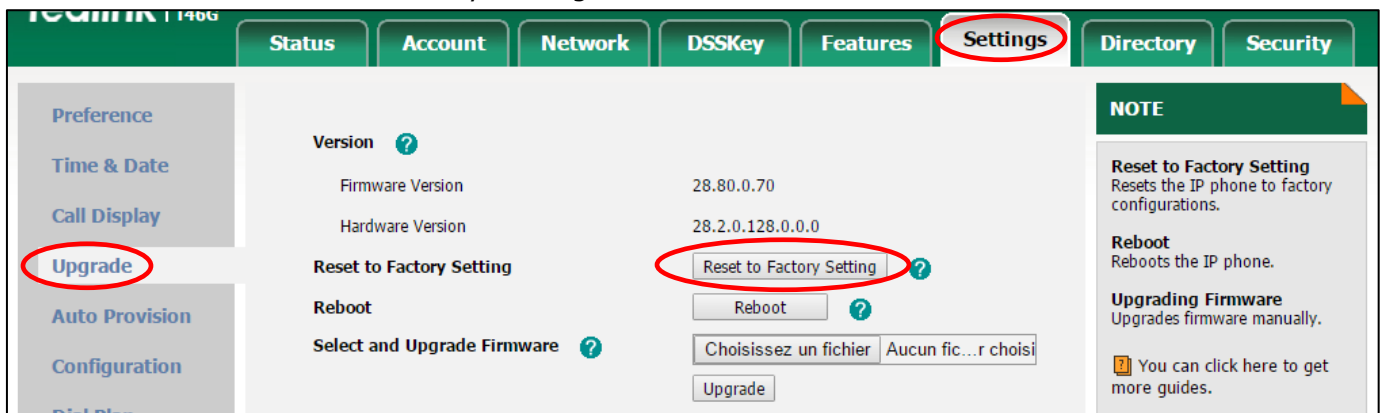
Log in: admin

Password: admin

If this information do not work please contact the provider your purchased the phone from or use phone key procedure.



- Select the tab : Settings
- Select in the left bar : Upgrade
- Then click on « Reset to Factory Setting”



- A pop up will ask you to confirm this choice. The phone will reset, then reboot. You should not unplug it during this process.

Need help ?

If you have questions or you need to contact our support please send us an e-mail to support@ubity.com or dial 514-907-3400, option 2.

2. Provision the phone

Please note that the phone might have change IP address after the last operation.

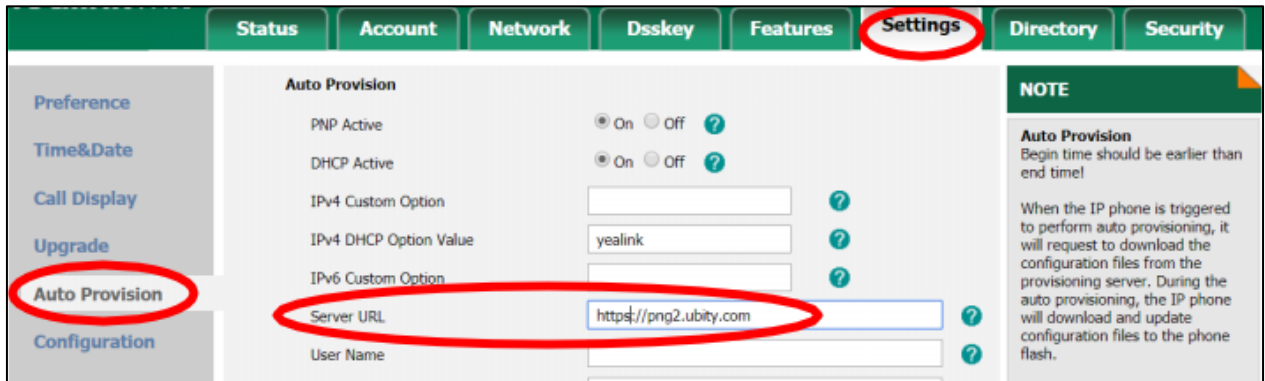
- Open a browser and enter the IP address found and enter

Log in: admin

Password: admin

If this information do not work please contact the provider you purchased the phone from.

- Select the tab : Settings
- Select in the left bar : Auto provision
- In Server URL enter <https://png2.ubity.com>



Status	Account	Network	Dsskey	Features	Settings	Directory	Security
Preference	Auto Provision						
Time&Date	PNP Active	<input checked="" type="radio"/> On <input type="radio"/> Off ?					NOTE Auto Provision Begin time should be earlier than end time! When the IP phone is triggered to perform auto provisioning, it will request to download the configuration files from the provisioning server. During the auto provisioning, the IP phone will download and update configuration files to the phone flash.
Call Display	DHCP Active	<input checked="" type="radio"/> On <input type="radio"/> Off ?					
Upgrade	IPv4 Custom Option	<input type="text"/>		?			
Auto Provision	IPv4 DHCP Option Value	<input type="text" value="yealink"/>		?			
Configuration	IPv6 Custom Option	<input type="text"/>		?			
	Server URL	<input type="text" value="https://png2.ubity.com"/>		?			
	User Name	<input type="text"/>		?			

- **DO NOT PRESS Autoprovision now or Confirm**

3. Pair the phone

Before saving you need to activate the pairing on our web portal, Studio.

- Log into <https://studio.ubity.com>
- Go to Management > Phones
- Identify the phone you need to pair and click on the two greens arrows facing opposite directions in the Tools column, next to that same phone. Then enabled, a countdown will appear in place of the green arrows. This countdown shows the amount of time during which the phone is allowed to get its updates or configuration changes from our provisioning server.

Need help ?

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4. Save the new configuration

- Click on "Autoprovision Now"
- Then click on Confirm

The screenshot shows the 'Settings' tab in the Ubiquiti management interface. The 'Auto Provision' section is active, displaying various configuration options. The 'Settings' tab is circled in red. At the bottom of the configuration area, the 'Auto Provision Now' button is circled in red, along with the 'Confirm' button below it. A 'NOTE' box on the right side provides information about the auto provisioning process.

Setting	Value
PHP Active	<input checked="" type="radio"/> On <input type="radio"/> Off
DHCP Active	<input checked="" type="radio"/> On <input type="radio"/> Off
IPv4 Custom Option	
IPv4 DHCP Option Value	yealink
IPv6 Custom Option	
Server URL	https://png2.ubity.com
User Name	
Password	*****
Attempt Expired Time(s)	5
Common AES Key	*****
MAC-Oriented AES Key	*****
Zero Active	Disabled
Wait Time(1~10s)	5
Power On	<input checked="" type="radio"/> On <input type="radio"/> Off
Repeatedly	<input type="radio"/> On <input checked="" type="radio"/> Off
Interval(Minutes)	1440
Weekly	<input type="radio"/> On <input checked="" type="radio"/> Off
Weekly Upgrade Interval(0~12week)	0
Inactivity Time Expire(0~120min)	0
Time	00 : 00 - 00 : 00
Day of Week	<input checked="" type="checkbox"/> Sunday <input checked="" type="checkbox"/> Monday <input checked="" type="checkbox"/> Tuesday <input checked="" type="checkbox"/> Wednesday <input checked="" type="checkbox"/> Thursday <input checked="" type="checkbox"/> Friday <input checked="" type="checkbox"/> Saturday
Flexible Auto Provision	<input type="radio"/> On <input checked="" type="radio"/> Off
Flexible Interval Days	30
Flexible Time	02 : 00 - 02 : 00

NOTE
Auto Provision
Begin time should be earlier than end time!
When the IP phone is triggered to perform auto provisioning, it will request to download the configuration files from the provisioning server. During the auto provisioning, the IP phone will download and update configuration files to the phone flash.
[Click here to get more product documents.](#)

Auto Provision Now
Confirm **Cancel**

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