

CounterPath X-Lite 4.0

X-lite 4.0 installation and configuration tutorial for use with Ubity VoIP Service





Step 1 : Prerequisites

You will first need to obtain your Ubity account parameters. It should include the following informations :

Server/Gateway Address: *Example vgw1.ubity.com* Username/UserID : *Example z990101* Password : *Example fRtGT5* Extension : *Example 101*

You will also need the X-Lite installation file. This file can be downloaded from the following link : <u>http://www.counterpath.com/x-lite-download.html</u>



Once downloaded, you should be presented with an icon resembling the one above. Double-click on it to start the installation process and go on to step 2.



Step 2 : XLite Installation

Once the installation process started, follow the instructions on your screen.





Read the license agreement if needed. Once done, accept it by clicking on the radio button below and continue the installation process by clicking "Next".

🛃 X-Lite 4 Setup	_ 🗆 🛛
End-User License Agreement Please read the following license agreement carefully	ŝ
CounterPath Corporation End-User License Agreement	
This is a legal agreement ("the Agreement") between you and CounterPath Corporatio ("CPC"). This Agreement pertains to your use of the CPC software, technology, programs, documentation and updates which are provided to you by CPC (collectively, "the Software"). Please carefully read the terms and conditions below. If you do not ag to the terms of this Agreement, DO NOT click the "I Accept" button. By clicking on "I Accept" button, you are consenting to, and agreeing to be bound by, the terms of the Agreement.	n ree the is
Emergency Calls. YOU EXPRESSLY ACKNOWLEDGE THAT THE SOFTWARE IS NOT INTENDED DESIGNED OR FIT FOR PLACING CARRYING OR SUPPORTION I accept the terms in the License Agreement	4G 💌
Print Back Next	Cancel



Change the destination location if required (the default should be fine). Choose the appropriate icon placement options for your environment. Also choose whether you wish the softphone to be launched when your computer starts. Click on "Next" when done.

i∰ X-Lite 4 Setup	
Destination Folder Click Next to install or click Change to choose another folder.	ŝ
Install X-Lite 4 to:	
D:\Program Files\CounterPath\X-Lite 4\	
Change	
Create a shortcut for this program on the desktop.	
Launch this program when Windows starts.	
Create a shortcut in Quick Launch.	
Back Nyst	Cancel



Click on "Install". The installation process should complete automatically.





Click on "Finish"





Step 3 : Startup and configuration

If X-lite didn't launch, you will need to start the softphone manually by double-clicking on the icon that resembles the one shown below :



After the installation or upgrade process, or during your first startup, you will need to enter your Ubity account information.

Click on "Softphone" and then "Account Settings"

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X-Lite 4 - 102 😂 😂
Softphone View Contacts Actions Help
Account Settings
Preferences
Contacts History
- C
▼ Family
▼ Friends
▼ Worl
Bria Android Edition
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The following window is displayed. Enter your Ubity account informations in the following fields :

SIP Account	6
Account Voicemail Topology Presence Transport Adva	nced
Account name: Your extension	Account name require
Protocol: SIP	
Allow this account for	
Call IM / Presence	
User Details	
* User ID: Your username	User ID required
* Domain: The server address	Domain required
Password: Your password	
Display name:	
Authorization name:	
Domain Proxy	
Register with domain and receive calls	
	OK Cancel

Example :

SIP Account	G
Account Voicemail Topology Presence Transport Advanced	
Account name: 102	
Protocol: SIP	
Allow this account for	
Call	
IM / Presence	
User Details	ן ר
* User ID: u010102a	
* Domain: vgw1.ubity.com	
Password:	
Display name:	
Authorization name:	
Register with domain and receive calls	
OKCa	ncel



In the same window, click on the "Voicemail" tab. In the field "Number to dial for checking voicemail", put "8500" Confirm by clicking on the "OK" button

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X-Lite 4 - 102 😂 😂
SIP Account SIP
Account Voicemail Topology Presence Transport Advanced
Check for voicemail
Number to dial for checking voicemail: 8500
Number for sending calls to voicemail:
Send calls to voicemail if unanswered for: 0 seconds
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At this point, the softphone will attempt to contact Ubity servers.

If you have Windows XP SP2 or a firewall, you may need to authorize this connection. The below example is from the Windows firewall. Click on "Unblock".

to sor	help protect your computer, Windows Firewall has blocked ne features of this program.
Do you war	nt to keep blocking this program?
<u>88 Nar</u>	me: X-Lite
W Eut	olisher: Unknown
	Keep Blocking Unblock Ask Me Later



Once done, your phone should display something similar to the screenshot below. It should be in "Available" state.

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X-Lite 4 - 1	12 🖨 🗟	
Softphone	View Contacts Actions Help	
S Availab	e 🔻 📫 🚔	
	1 ABC 2 DEF 3	
	GHI 4 JKL 5 MNO 6	
	PORS 7 TUV 8 WXYZ 9	
	* 0 #	
Contacts	History	
	Missed 🔻 🖾	
Status	Call Date 🔻	
Bria Grnail Google Maps		
ດ້ ³ ບໍ່ Col	INTERPATH	

X-Lite is now ready to make and receive calls through Ubity.

Do not hesitate to call our technical support from Monday to Friday between 9am and 5pm if you need any help.

(514) 907-3400 / 1-877-558-2489, Ext. 2 or support@ubity.com